



Take your online experience further.

At HealthTrio, we have decades of experience integrating our member and provider platform into Facets and QNXT for the nation's leading plans. Not only do we have a comprehensive set of day-to-day functions such as eligibility claims, referrals and authorizations, but we offer a much broader set of tools supporting care collaboration, pay for performance and population health management.

FEATURE	CLAIMS SYSTEM PORTAL	HEALTHTRIO	COMMENTS
Communication & Engagement			
Secure Messaging	X	X	
Secure Live Chat		X	
Document Sharing	X	X	
Secure Form Builder		X	Turn any paper process into a digital one instantly, using our customizable tools
Personalized User Experience		X	Customize your user's experience using everything we know about them, at the individual level
Self-Help Tools			
Eligibility and Benefits Inquiry	X	X	
ID Cards	X	X	
Claims Status Inquiry	X	X	
Claims Submission/Modification		X	
Referrals and Authorizations Status Inquiry	X	X	
Referrals and Authorizations Submission		X	Streamline your submission process using our advanced auto-determination rules engine
Enrollment (Initial/Open/Change/Term)	X	X	
Plan Shop and Compare		X	
Provider Search and Compare		X	Stay compliant with stringent regulation using our mobile-friendly provider search

FEATURE	CLAIMS SYSTEM PORTAL	HEALTHTRIO	COMMENTS
Population Health Management			
Provider Performance Scorecard		X	Keep providers engaged through tools driving quality care
Care Gap Closure Workflows		X	
Care Collaboration Tools			
Gaps in Care		X	
Shared Health Record		X	
Shared Care Plans		X	Connect the member and their entire care team through collaborative Care Plans
Medication Management Tools		X	
Provider and Member Alerts		X	Alert members and providers in real-time about important health events
Security and Access			
Basic User Roles	X	X	
Unlimited Plan-Defined Roles		X	Easily manage your end-user experience through a variety of administrative tools
Advanced Data Permissions		X	
Access for Caregivers		X	Ensure appropriately authorized access for the extended care team
Access for Community Organizations		X	
Real-Time Data Integration			
Real-Time EDI Transactions	X	X	
Real-Time Clinical Data Integration		X	Integrate hospital feeds for real-time alerts for admits, discharges and more

A better platform is closer and easier than you think.

Contact us for a personalized demonstration at LearnMore@healthtrio.com