HealthTrio Smart Connect Provider Portal now includes InterQual Connect

DENVER, Colo., October 3, 2017 -- InterQual Connect, the cloud-based, automated medical review and connectivity solution from Change Healthcare, is now available within the authorization module of HealthTrio's Smart Connect provider portal, HealthTrio announced today. This integration allows providers using the Smart Connect portal to perform an InterQual medical review during the authorization submission process, which improves quality, decreases time-consuming manual processes, and reduces unnecessary cost for both payers and providers.

HealthTrio, a leading Software-as-a-Service provider for the healthcare market, aggregates the healthcare community's administrative and clinical needs into a secure, real-time online environment through their Smart Connect product while enabling interaction between a health plan and their providers, members, employers, and brokers. By integrating InterQual Connect, payers that use the authorization module within Smart Connect can now reduce the amount of manual reviews and improve the documentation supporting the manual review process, all without leaving the Smart Connect portal.

"In June of 2016, Change Healthcare announced that we would be the first portal partner to bring InterQual Connect to the payer-provider network, and now we are delivering on that promise," said Kelli McCurry, Vice President of Product and Marketing, HealthTrio. "This integration promotes transparency and interaction between the payer and provider, breaking down barriers of communication that had been the medical review process for so long."

The Smart Connect platform allows providers to submit an InterQual medical review in addition to the authorization request and incorporates the results of the medical review into the auto-determination process, allowing payers, in most cases, to automatically return the authorization determination without manual process steps. By eliminating duplicative reviews and manual intervention, health plans can lower administrative costs and speed authorizations while helping ensure appropriate care across the medical and behavioral health continuums of care.

"Bringing InterQual Connect and Smart Connect together helps to enable exception-based utilization management, so providers can spend more time focusing on what really matters: delivering quality care," said Nilo Mehrabian, Vice President of Product Management, Decision Support, at Change Healthcare. "With this integration, most authorization requests can be automatically processed by the Smart Connect portal, without any involvement from health plan staff. Helping deliver better care faster is what our partnership with HealthTrio is all about."

About HealthTrio

HealthTrio, a leading Software-as-a-Service provider for the healthcare market, is dedicated to web-based solutions that improve experiences in value-based care, data integration, care coordination, and member and provider engagement. As the first to market a portal solution nearly twenty years ago, HealthTrio has been a longstanding leader in building elegant, advanced solutions, all purposefully designed to help simplify the intricate healthcare landscape. Drawing together systems and stakeholders across the care continuum, HealthTrio partners with Medicaid, Medicare, Commercial and provider-sponsored customers to deliver robust, modular solutions that increase transparency, communication and collaboration. HealthTrio's innovative technology solutions decrease costs while increasing access, supporting care and improving outcomes.

To learn more, visit www.healthtrio.com.

HealthTrio is on a mission to simplify healthcare.
Contact us at LearnMore@healthtrio.com